

Dental Office Update



PPO fee increase effective Aug 1st!

A PPO fee increase went into effect on August 1st, 2024. If you have not received a copy of the new fee schedule, please click the link below. If you are in need of the specialist-specific PPO fees, please send a request to dpror@deltadentalor.com with your office name and Tax ID number included.

Important update for PPO providers: Upon review, DDOR has made an adjustment to the full mouth radiographic series fee (FMX) - D0210. Please see the attached fee schedule which contains the new fee and ensure your practice management software is updated accordingly. We understand the original FMX fee may have caused some x-rays to be bundled in error. This was not DDOR's intention. If you have any claims affected, please resubmit a corrected claim with a notation in the remark's sections stating, "Not a duplicate claim, contracted fees have been updated."

PPO Fee Schedule

2025 Medicare Advantage Changes for Delta Dental of Oregon

Thank you for your dedication in providing excellent care to your Medicare Advantage patients. Your commitment plays a crucial role in ensuring this vulnerable population receives dental care and maintains good oral health.

Starting Jan. 1, 2025, Delta Dental of Oregon will transition its Medicare Advantage reimbursement from Premier fees to the PPO fee schedule.

This change aligns with our efforts to support our partnerships with select health plans offering Medicare Advantage, while keeping plans available and affordable for seniors.

What you need to know

Effective date: The new PPO fee schedule will take effect on Jan. 1, 2025. The PPO fee schedule can be accessed by contacting Dental Professional Relations at dpror@deltadentalor.com by clicking on the PPO Fee button in the above article.

In-network status: No action is needed to remain in-network with Medicare Advantage. If you are a Premier + Medicare Advantage only provider, you will not be automatically enrolled in the Delta Dental PPO network.

Ending participation: If you wish to end your participation in the Medicare Advantage network to be effective Jan. 1, 2025, you must send the [request form](#) to Delta Dental of Oregon by emailing it to orcontracting@deltadentalor.com or faxing it to **503-243-3965**. We must receive your request by **Oct. 31, 2024**. Requests received after this date will require a 60-day notice per CMS guidelines.

Guidance for out-of-network providers

Out-of-network providers can continue to see Medicare Advantage members, but it is important to note that some plans require treatment from an in-network provider. Patients receiving services from non-contracted providers may be liable for the full cost out-of-pocket. Please use [Benefit Tracker](#) to check patient eligibility and plan details.

To keep up to date and access useful forms, visit our [Delta Dental of Oregon Medicare Advantage webpage](#). We appreciate your continued partnership and support in delivering exceptional dental care to those who need it most.;

Important Cybersecurity Information - New OEBB & PEBB Insurance Requirements

With Cyberattacks in the news almost daily, cybersecurity is on all our minds.

The **Oregon Health Authority** has recently changed their insurance requirements for providers who see patients with Oregon Educators Benefit Board (**OEBB**) or Public Employees Benefit Board (**PEBB**) coverage. Effective 10/1/24 for OEBB and 1/1/25 for PEBB, participating providers or affiliates are now required to carry Network Security and Privacy Liability insurance coverages. The Coverage must have a

combined single limit of no less than \$500,000.00 per claim or incident and must cover third party claims as well as losses, thefts, unauthorized disclosures, access, or use of OEBC, PEBC or member data in any format including coverage for accidental loss, theft, unauthorized disclosure access or use of OEBC, PEBC or member data. Providers may need to attest annually to meeting these insurance requirements or to carrying excess/umbrella policy, which may be used to meet the required limits of insurance.

Please check with your liability insurance company to ensure that you have adequate coverage.

Health through Oral Wellness Helpful Tips

The screenshot displays the PreViser user interface. At the top, a blue navigation bar contains a back arrow, the text 'Continue Assessment for Jane Doe Comprehensive', and three buttons: 'Delete', 'Model This Patient', and 'Save for Later' (which is highlighted with a red box and a red arrow pointing to it), followed by a 'Submit' button. Below this, another blue bar shows 'Doe, Jane' with a calendar icon and the date '08/24/1992', and an 'Edit Patient' button. The main content area is divided into 'Insurer Information' (showing 'None') and 'Recent Assessments' (a grid of assessment cards for Caries, Perio, and Oral Cancer). On the right, a 'New Assessment' section features a vertical stack of buttons: 'Comprehensive' (Perio, Caries, and Oral Cancer), 'Perio', 'Caries', and 'Oral Cancer', along with 'Health Questionnaires' and 'Import Assessments' buttons.

Get to know the "Save for Later" button in PreViser and save yourself valuable patient time.

Program Tip: Did you know that you can preload your patient's information into any PreViser risk assessment and save it for later? Then when your patient comes in for their appointment, you can simply pull up their unfinished PreViser assessment, finish answering the questions, and

click the Submit button to finalize their report. The Save for Later button also saves any information that you are currently inputting when completing an assessment. PreViser has a 10-minute HIPAA compliant timeout warning so if you get interrupted while completing the assessment and cannot finish the risk assessment, use the Save for Later button to save what you have currently loaded. You'll always be able to go back into the patient's profile and retrieve the preloaded or unfinished assessments.

This is a great way to make your PreViser risk assessments even that much more efficient!

For more **Health through Oral Wellness program** details [visit our website](#) and watch for an upcoming invitation to our 2-part online training series scheduled for December.

For questions, please email us at htowor@deltadentalor.com or call our dedicated **Health through Oral Wellness providers'** line at **1-844-663-4433**.

Fall Workshop Schedule

Join us online for our free Virtual Workshops!

There is no cost to attend these workshops, and you will be entered into a \$25 raffle just for attending!
Registration is open to all dental staff.



Dental Provider Workshop

Wednesday, November 6th from 12-1:00 pm

Your Dental Professional Relations team will be hosting a workshop to help you learn about any Delta Dental of Oregon policy changes, plan benefits, network options, dental programs, and much more.

Watch your inbox for invitations sent out the first two weeks of **October**. If you haven't received the invitation by then, please email us at RSVPdpror@deltadentalor.com.

Save the Date for the Health through Oral Wellness series

An official invitation to register for this series will be sent to your email the first week of November. If you haven't received our notification to register by then, please email us at RSVPdpror@deltadentalor.com.



Beginners Basic Training:

Part 1

**December 3rd, 2024
from 12-1:00 pm**

Part 1-

This workshop is designed for attendees who are new to the Health through Oral Wellness program or for individuals who are familiar with it but want to know more program details. In this workshop, we will be covering program benefits, who is eligible, how to submit a risk assessment through PreViser, and what scores qualify a patient for the program..



Advanced Tips & Tricks Training:

Part 2

**December 10th, 2024
from 12-1:00 pm**

Part 2-

The second part of the series is designed for individuals who are already familiar with the Health through Oral Wellness program but want to know more about PreViser's application and other PreViser features.

Provider Handbooks
[Dentist Handbook \(PDF\)](#)

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